
Software Release Notes

4K40-RGB version 1.3.4

This document provides the changes from 4K40-RGB version 1.3.3 to 4K40-RGB 1.3.4.

Affected products

The following products are affected:

- D4K40-RGB
- Mirage 4K40-RGB

Purpose of release

This release adds a service menu item named Recovery Mode.

This mode was developed for a specific customer with many projectors on site and adds a special mitigation to ensure continuation of communication if a hardware or software lockup occurs. For more information, contact Christie Customer Quality (CustomerQuality@christiedigital.com).

Notes

Note the following about version 1.3.4:

- Upgrading a projector from a USB requires the software package be located in the root folder of the USB flash drive and the drive be formatted using a FAT based file system.
- After the upgrade is complete, if you see an issue with the thumbnail display on the web user interface, clear the web browser cache.
- Upgrading from 4K40-RGB v1.2.1 or older to a newer version invalidates the existing `service` web user interface login; instead, use `user` as the username and `user` as the password. To change the default password, use **MENU > Admin > Remote Password feature**.

Known issues

This release of 4K40-RGB contains the following known issues:

- **MENU > Configuration > Light & Output Settings > Laser Power** is only available when LiteLOC™ 2.0 is enabled.
To enable LiteLOC™ 2.0, calibration data must be entered in the projector.
- Changing the network configuration from Static IP to DHCP while the DHCP server is unavailable or the cable is unplugged causes the software to become unresponsive for approximately 90 seconds.

Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
 - Australia: +61 (0)7 3624 4888 or *tech-Australia@christiedigital.com*
 - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
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