Technical Bulletin

Boxer QDPIC supported sources

Christie recommends using the AMD W8100 graphics card when sending 4K@60 Hz signals to the QDPIC (P/N: 144-114107-XX) using a single cable.

For other 4K@60 Hz configurations, contact Christie.

Affected products

The following products are affected:

- Boxer 4K30
- Mirage 304K

Setting up Boxer

Set up the Boxer projector to ensure it supports the AMD W8100 graphics card when sending 4K@60 Hz signals to the QDPIC using a single cable.

1. Ensure the Boxer software 1.2.0 is installed on the projector.
2. Download and install the latest AMD W8100 FirePro drivers from the AMD website.

   http://support.amd.com/en-us/download/workstation?os=Windows%207%20-%2064#catalyst-pro
3. On the projector, select **MENU** > **Configuration** > **Input Settings** > **EDID Window Mode**.
4. Select **Auto Detect** and select **Enter**.
5. Check the **Use Advanced EDID Extension** checkbox.
6. If the resolution is not 4K, right-click on the desktop of the server and select **Screen resolution**.
7. From the Resolution list, slide the resolution from the 2K resolution to **4096x2160@60Hz**.
8. Click **Apply**.
9. Click **OK**.

   When you reboot the server, the resolution always comes up as 4096x2160@60Hz.

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or tech-support@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or techsupport-emea@christiedigital.com

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