
Technical Bulletin

Upgrading Christie CP2308 and IMB-S3

This bulletin provides software upgrade instructions for Christie CP2308 projectors. The software upgrade is required after installing the Christie Integrated Media Block (IMB-S3) or another supported IMB.

Christie CineLife™ v.2.1.0 is the lowest software version to support Christie CP2308 projectors and IMB accessories. CineLife software replaces Fusion software for Christie Series 3 projectors.



If an IMB is not installed on the projector, certain upgrade failure alarms occur. After installing the IMB, manually upgrade the projector software to CineLife v2.1 to clear all the errors.

Affected products

This document applies to the following products.

- Christie CP2308
- Christie IMB-S3

Prerequisites

Before upgrading the software, the following is required.

- Christie IMB-S3 (P/N: 153-100102-XX) or a supported third-party IMB.



At the time of publication, third-party IMB support includes the GDC Technology SX-3000 IMB. Future software updates are planned to support an additional third-party IMB device. To ensure that the third-party IMB device can be installed correctly in the CP2308 Series 3 projector, inform the IMB vendor that the device will be used with a Series 3 projector.

Installing the projector software upgrade

To begin the upgrade process, download the Christie CineLife v2.1.0 software package.

1. Log in to the Christie Partner Portal and navigate to the *CP2308 product page*.
2. Click the **Downloads** tab and then click **Software Downloads** to expand the list.
3. Under Christie CineLife Main Software v2.1.0 Software Release Package, click **Download** to download the software upgrade package ZIP file (P/N: 001-113715-XX).
4. Extract the **cinelife_release_2.1.0-x.pkg** file and copy it to a USB Key.
5. Insert the key into the projector.
6. In the left navigation menu of the projector touch panel, tap **Service Setup > System Upgrade**.
7. Tap **+ Add New Package** and browse to the location of the upgrade package.

8. In the list of packages, tap **cinelife_release_2.1.0-x.pkg**.
9. In the right pane, select **Upgrade Differences Only**.
10. Tap **Upgrade**.
11. To confirm, tap **Upgrade**.
The upgrade process requires approximately 30 minutes to complete.
12. When the upgrade process completes, restart the projector.

Installing the IMB upgrade

For detailed instructions on installing the Christie IMB-S3 device, see the *Christie IMB-S3 Installation and Setup Manual*.

After installing the Christie IMB-S3 or other supported IMB device, apply the current updates to provide full functionality.

1. In the left navigation menu of the projector touch panel, tap **Service Setup > System Upgrade**.
2. In the list of packages, tap **Current**.
3. In the right pane, select **Upgrade Differences Only**.
4. Tap **Upgrade**.
5. To confirm, tap **Upgrade**.
6. When the upgrade process completes, restart the projector.

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
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- Christie Managed Services: +1-800-550-3061 or NOC@christiedigital.com