

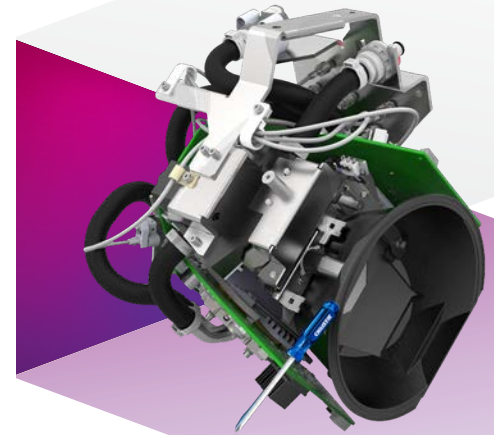
# CINEMA LIGHT ENGINE EXCHANGE PROGRAM

Take advantage of this economical program and save when you exchange qualifying repairable out-of-warranty light engines with the same new or refurbished-by-Christie light engines. Plus, our Christie warranty covers your exchange.

This program is only available in EMEA, APAC & LATAM.

## Why return?

- › Purchase a qualifying new or refurbished Christie light engine between June 1, 2024, and April 30, 2025, and receive a credit on your Christie account when you trade-in the same out-of-warranty but repairable light engine.



## Qualifying light engines and corresponding credit amounts

Part Number	Description	Credit USD \$	Credit GBP £	Credit EUR €
00X-000274-0X	LE M25 Series 1	\$ 2,700	£ 2,200	€ 2,600
00X-001198-0X	LE Series 1	\$ 2,700	£ 2,200	€ 2,600
00X-100894-0X	LE HB Series 1	\$ 2,700	£ 2,200	€ 2,600
00X-101048-0X	ASSY Light Engine 1.2 FPGA	\$ 2,700	£ 2,200	€ 2,600
00X-101329-0X	ASSY Light Engine	\$ 3,600	£ 2,900	€ 3,500
00X-101463-0X	ASSY Light Engine	\$ 2,400	£ 1,900	€ 2,200
00X-102043-0X	ASSY Light Engine	\$ 4,800	£ 3,900	€ 4,700
00X-104842-0X	ASSY Light Engine S2K	\$ 1,400	£ 1,000	€ 1,200
00X-107210-0X	Light Engine	\$ 4,800	£ 3,900	€ 4,700
00X-107974-0X	Light Engine	\$ 2,700	£ 2,200	€ 2,600
00X-109017-0X	Light Engine	\$ 5,200	£ 4,200	€ 4,800
00X-109399-0X	Light Engine	\$ 1,900	£ 1,600	€ 1,600
00X-109995-0X	Light Engine	\$ 5,200	£ 4,200	€ 4,800

## How to take advantage of this program

<p>1. Contact Christie Customer Care to confirm that the light engine(s) you need are available:</p>	<ul style="list-style-type: none"> <li>› LATAM - <a href="mailto:Cinema.orders.Americas@christiedigital.com">Cinema.orders.Americas@christiedigital.com</a></li> <li>› EMEA - <a href="mailto:Cinema.orders.EMEA@christiedigital.com">Cinema.orders.EMEA@christiedigital.com</a></li> <li>› APAC - <a href="mailto:Cinema.orders.APAC@christiedigital.com">Cinema.orders.APAC@christiedigital.com</a></li> </ul> <p>Note: If you already have a case number, please be sure to provide it as a reference when contacting Customer Care.</p>
<p>2. Submit a purchase order to Christie Customer Care at the appropriate email address above and ensure it includes:</p>	<ul style="list-style-type: none"> <li>› The part number and serial number of the light engine(s) qualifying for exchange that you're returning;</li> <li>› A summary of the reported failure and pictures of the light engine that will be sent under the exchange program;</li> <li>› The part number(s) and full unit price as quoted to you by your Christie Sales representative for the light engine qualifying for exchange that you're purchasing (excluding anticipated credit for the part qualifying for Exchange you're returning);</li> <li>› Reference the Program Name "Cinema Light Engine Exchange Program";</li> <li>› The Christie quote number for the parts qualifying for exchange that you're purchasing.</li> </ul>
<p>3. Within 30 days of receiving your sales order and RMA order acknowledgement:</p>	<ul style="list-style-type: none"> <li>› Package your repairable out-of-warranty light engine in original packaging, or packaging that protects your return during shipping</li> <li>› Include your RMA number on your shipping label and ship to the address on your RMA order acknowledgement</li> <li>› Ship it to the location indicated on the RMA acknowledgement. Please ensure you purchase sufficient insurance on your shipment: Christie is not responsible for damage or loss during transit.</li> </ul>
<p>4. Once we receive your returned product, Customer Care will complete a product inspection within 60 days and issue your credit.</p>	<ul style="list-style-type: none"> <li>› If we determine that your light engine isn't repairable - or if it was lost or damaged during shipping - we'll let you know. You'll need to collect your product from our facility - unless it was lost in transit - and we'll need to cancel your request.</li> </ul>

## What is the warranty on the replacement light engines purchased under this program?

- › All light engines that qualify for exchange purchased under this program are covered by the terms of Christie's Standard Limited Warranty for the following periods from the date of Christie's invoice for the same:

Product	Warranty period
Projector parts	1 year

## Terms & conditions

### Qualifying conditions

- › Qualified participants are Christie dealers and cinema exhibitors / operator end-users (“Participants”).
- › Participants must be in good standing with Christie (no past due accounts, etc.).
- › Light engines qualifying for exchange may have been originally purchased as new, refurbished or demonstration units.
- › Light engines qualifying for exchange must be:
  - in good working order or be repairable, as determined by Christie in its sole discretion,
  - received by Christie between June 1, 2024 and May 31, 2025; and
  - free from liens or encumbrances from any third-party
- › A purchase order must be submitted to purchase a new or refurbished light engine that is the same as a light engine qualifying for exchange.

### Procedures

- › RMA requests to return light engines qualifying for exchange must be requested from the relevant Christie office listed below no later than April 30, 2025.
- › Return of each light engine qualifying for exchange must be received by Christie within 30 days of the date of RMA issuance.
- › Participant’s account will be credited within 60 days after Christie’s receipt of an acceptable light engines qualifying for exchange under this program.
- › If returned light engine is ineligible (e.g. wrong part or serial number not approved for RMA) or not acceptable (e.g. not repairable or damaged beyond repair in Christie’s sole and exclusive discretion), the light engine may be rejected by Christie’s and no credit will be issued to Participant. If rejected, the light engine may be collected by the Participant and, if not collected within 30 days of notice of rejection by Christie, Christie may dispose of such light engine without any liability or compensation to the Participant.

### Shipping

- › Participant will pay for all freight, insurance, duties, taxes, financing charges and/or special handling for shipping parts qualifying for exchange to Christie.
- › All parts qualifying for exchange must be shipped to Christie’s designated address and labelled as indicated on the RMA order acknowledgement, including the RMA number on the shipping label.
- › All returned parts qualifying for exchange must be packaged in their original packaging, or packaging that protects the parts during shipping. Electrostatic discharge (ESD) packaging is required during shipment of static sensitive assemblies with exposed circuitry.
- › Christie is not responsible for damage or loss during transit.

### Miscellaneous

- › Only one credit per light engine purchased in exchange for a light engine qualifying for exchange. Program cannot be stacked with any product specific promotions.
- › Christie reserves the right to terminate or change any aspect of this program at any time without prior notice.
- › Program availability is subject to availability of light engines to be exchanged for light engines qualifying for exchange.
- › Christie will have no liability for loss or damage to the light engines qualifying for exchange received by Christie.
- › All purchases are final and no returns will be accepted on light engines purchased in exchange for light engines qualifying for exchange.
- › Except as modified by these terms and conditions, Christie’s standard terms and conditions of sale apply to the purchase of light engines to be exchanged for light engines qualifying for exchange.

#### Corporate offices

#### Worldwide offices

Christie Digital Systems USA, Inc. Cypress PH: +1 714-236-8610	Australia PH: +61 (0) 7 3624 4888	China (Shenzhen) PH: + 86 755 3680 7000	Mexico PH: +52 (55) 4744-1791	United Arab Emirates PH: +971 (0) 4 503 6800
Christie Digital Systems Canada Inc. Kitchener PH: +1 519-744-8005	Brazil PH: +55 11 3181-2952	Colombia PH: +57 (315) 652-9620	Singapore PH: +65 6877 8737	United Kingdom PH: +44 (0)118 977 8000
	China (Beijing) PH: +86 10 6561 0240	Germany PH: +49 221 99 512-0	South Korea PH: +82 2 702 1601	United States (Arizona) PH: +1 602-943-5700
	China (Shanghai) PH: +86 21 6030 0500	India PH: +91 (080) 6708 9999	Spain PH: +34 (0) 91 633 99 90	United States (Texas) PH: +1 469-757-4420

For the most current specification information, please visit [christiedigital.com](http://christiedigital.com)

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