

---

# Software Release Notes

---

## HS Series 4K version 1.2.0

This document describes the changes from HS Series 4K version 1.1.0 to version 1.2.0.

### Affected products

The following products are affected:

- 4K13-HS
- 4K13A-HS
- 4K22-HS
- 4K22A-HS

### Purpose of release

The primary purpose of this software release is:

- Added new shutter settings features to enhance the smoothness: Fade In and Fade Out.
- Added a customized EDID feature.
- Added size presets for a 21:9 aspect ratio to support 21:9 resolution.
- Updated the image settings save behavior.
- Added cooling down and powering status returns for RS232 (PWR?) command.
- Improved the web page login functionality.
- Added a waiting message for the lens calibration process.
- Fixed issues where items were being greyed out in the web user interface or when the projector was in 3D dual pipe mode.
- Fixed the following issues:
  - For Twist and Mystique, after uploading an image in POST, an image (PRE) could not be immediately uploaded while the original image was displayed.
  - When executing the Reset Size & Position function in 3D Dual Pipe state, it lost the second source.
  - Executing the Auto Resync function on HDMI 1 caused the color space setting of HDMI 2 be reset.
  - When the source was not connected in the picture-in-picture (PIP) state, the information menu was blank instead of showing the state of Size Presets option with a dash (-).
  - When enabling the auto switching of the Backup Input and the first and second signal sources were HDR, **Backup Input Info > HDR** showed **No**.
  - Opening the Test Pattern screen and viewing the Source Info from the web page, the main input displayed incomplete information.

- When the parameters of the blend area were set to default, the user saved the blend memory directly without any other operation, and then applied the settings, it resulted in an incorrect recording of the default values.
- The Source information on the web user interface displayed incomplete information after opening the Test Pattern screen.
- Incorrect default values were recorded when the blend area parameters were set to default and the user saved the blend memory directly and then applied the settings.

## Known issues

This release of HS Series 4K contains the following known issues:

- Completing a lens calibration clears the data in the lens memory; however, the lens memory after the lens calibration is not greyed out, which suggests the previous lens memory data can still be accessed.

*Workaround:* Save the current settings to any record number (1 to 5) and then to access the specific setting, apply the saved record number.

## Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or [Support.EMEA@christiedigital.com](mailto:Support.EMEA@christiedigital.com)
- Asia Pacific ([support.apac@christiedigital.com](mailto:support.apac@christiedigital.com)):
  - Australia: +61 (0)7 3624 4888 or [tech-Australia@christiedigital.com](mailto:tech-Australia@christiedigital.com)
  - China: +86 10 6561 0240 or [tech-supportChina@christiedigital.com](mailto:tech-supportChina@christiedigital.com)
  - India: +91 (80) 6708 9999 or [tech-India@christiedigital.com](mailto:tech-India@christiedigital.com)
  - Japan: 81-3-3599-7481
  - Singapore: +65 6877-8737 or [tech-Singapore@christiedigital.com](mailto:tech-Singapore@christiedigital.com)
  - South Korea: +82 2 702 1601 or [tech-Korea@christiedigital.com](mailto:tech-Korea@christiedigital.com)
- Christie Professional Services: +1-800-550-3061 or [NOC@christiedigital.com](mailto:NOC@christiedigital.com)