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# Software Release Notes

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## Crimson version 1.3.7

This document provides the changes from Crimson version 1.3.6 to 1.3.7.

### Affected products

The following products are affected:

- Crimson HD31
- Crimson WU31

### Purpose of release

The primary purpose of this release is to upgrade the Crimson light combiner firmware for the 31K models.

### Notes

Note the following about version 1.3.7:

- After the upgrade is complete, if you see an issue with the thumbnail display on the web user interface, clear the web browser cache.
- Upgrading from Crimson version 1.1.4 or older to a newer version invalidates the existing `service` web user interface login; instead, use `user` as the username and `user` as the password. To change the default password, use **MENU > Admin > Remote Password feature**.

### Known issues

This release of Crimson contains the following known issues:

- Closing the web user interface while performing a keystone adjustment may result in the keystone corners still being displayed on screen.  
*Workaround:* To remove the corners from the screen, open and close the Keystone menu.
- The liquid cooling flow sensor may report 0 L/min. This may invoke a pump-priming cycle but does not always indicate a low-flow condition.
- Changing the network configuration from Static IP to DHCP, while the DHCP server is unavailable or the cable is unplugged, causes the software to become unresponsive for approximately 90 seconds.

### Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)

- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
  - Australia: +61 (0)7 3624 4888 or *tech-Australia@christiedigital.com*
  - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
  - India: +91 (80) 6708 9999 or *tech-India@christiedigital.com*
  - Japan: 81-3-3599-7481
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