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# Software Release Notes

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## Sapphire 4K40-RGBH version 1.0.0

This document announces the initial release of Sapphire 4K40-RGBH. It also provides information about the features planned for upcoming releases.

### Affected products

The following products are affected:

- Sapphire 4K40-RGBH

### Planned feature availability

The following features will be available in future releases.

- Release 1.0.1:
  - New calibration process
  - Electrostatic discharge (ESD) mitigation
- Release 1.1.0:
  - 100% brightness (in version 1.0.x, maximum brightness is 75%)
  - Laser phosphor governor

### Known issues

The following are known issues in this release:

- LiteLOC™ performance is compromised when running at low brightness levels (50% or less). Christie does not recommend brightness levels at 50% or lower as laser devices may shut down and colors may drop out.
- *Workaround:* Raise brightness or connect the projector to 100-120 VAC low line power.

### Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or [Support.Americas@christiedigital.com](mailto:Support.Americas@christiedigital.com)
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or [Support.EMEA@christiedigital.com](mailto:Support.EMEA@christiedigital.com)
- Asia Pacific ([support.apac@christiedigital.com](mailto:support.apac@christiedigital.com)):
  - Australia: +61 (0)7 3624 4888 or [tech-Australia@christiedigital.com](mailto:tech-Australia@christiedigital.com)
  - China: +86 10 6561 0240 or [tech-supportChina@christiedigital.com](mailto:tech-supportChina@christiedigital.com)
  - India: +91 (80) 6708 9999 or [tech-India@christiedigital.com](mailto:tech-India@christiedigital.com)
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