
Technical Bulletin

2.1 kW ballast interlock issue

The purpose of this bulletin is to disclose an intermittent issue which has been observed on Christie projectors using a 2.1 kW ballast.

This issue occurs when the projector is first powered into full power mode and the projector displays Fire Alarm interlock and Light Door/Thermal interlock errors.

Affected products

The following products are affected:

- CP2210

Affected components

The following components are affected:

- Ballast 2100 W service kit (P/N: 003-120476-XX)
- Ballast 2100 W service kit (P/N: 004-120476-XX)

Workaround

Follow these steps to work around the issue.

- Rotate the lamp door key from the locked to the unlocked position and then back to the locked position. Do not open the lamp door.

Technical support

Technical support for Christie Cinema products is available at:

- Support.cinema@christiedigital.com
- +1-877-334-4267