Software Release Notes

Boxer version 1.8.2

This document provides the changes from Boxer version 1.8.1 to 1.8.2.

Affected products

The following products are affected.

- Boxer 4K models
- Boxer 2K models
- Boxer 30
- Mirage 304K

Purpose of release

The primary purpose of this release is to fix the following issue:

- Fixed an issue where the lamp fans sometimes did not turn on when powering on the projector.

Notes

Note the following about upgrading to version 1.8.2:

- Upgrading a projector from USB requires the software package be located in the root of the USB flash drive. The drive must be formatted using a FAT-based file system.
- After the upgrade is complete, if you see an issue with the thumbnail display on the web user interface, clear the web browser cache.
- After upgrading to version 1.8.2, you cannot downgrade to version 1.8.1.
- After updating from 1.3.2 or older versions to 1.8.2, a full AC reboot is required.
- Upgrading from Boxer v1.7.0 or older to a newer version invalidates the existing `service` web user interface login; instead, use `user` as the username and `user` as the password. To change the default password, use **MENU** > **Admin** > **Remote Password feature**.
- To make sure Terra transmitters function correctly with the TSIC input card, upgrade the transmitters to SDVoE v3.6.0 firmware.

Known issues

This release of Boxer contains the following known issues:

- Closing the web user interface while performing a keystone adjustment may result in the keystone corners still being displayed on screen.
  Workaround: To remove the corners from the screen, open and close the Keystone menu.

- The liquid cooling flow sensor may report 0 L/min. This may invoke a pump-priming cycle but does not always indicate a low-flow condition. For more information, see the *Boxer Liquid Cooling Module Error Code Technical Bulletin (P/N: 020-200391-XX)*.
- Changing the network configuration from Static IP to DHCP, while the DHCP server is unavailable or the cable is unplugged, causes the software to become unresponsive for approximately 90 seconds.

Technical support

Technical support for Christie Enterprise products is available at:

- North and South America: +1-800-221-8025 or *Support.Americas@christiedigital.com*
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or *Support.EMEA@christiedigital.com*
- Asia Pacific (*support.apac@christiedigital.com*):
    - Australia: +61 (0)7 3624 4888 or *tech-Australia@christiedigital.com*
    - China: +86 10 6561 0240 or *tech-supportChina@christiedigital.com*
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