
Technical Bulletin

Upgrading RGB PLF series projectors to CineLife+ v1.2.x

Christie has found that CineLife+ SW version 1.1.x enables the 50% Gray test pattern when the shutter is closed and the laser is on. This may overheat the shutter blade and consequently crack the projector lens and/or the prism on the light engine.

Software version 1.2.x enables the Black test pattern, which directs all the laser light towards the light dump to prevent the lens and the engine damage. Make sure all CP4440-RGB and CP4450-RGB projectors deployed in your territory are upgraded to 1.2 as soon as possible.

Affected products

The following products are affected.

- CP4440-RGB
- CP4450-RGB

Technical support

Technical support for Christie products is available at:

- North and South America: +1-800-221-8025 or Support.Americas@christiedigital.com
- Europe, Middle East, and Africa: +44 (0) 1189 778111 or Support.EMEA@christiedigital.com
- Asia Pacific
 - Australia: +61 (0)7 3624 4888
 - China: +86 10 6561 0240
 - India: +91 (80) 6708 9999
 - Japan: 81-3-3599-7481
 - Singapore: +65 6877-8737
 - South Korea: +82 2 702 1601
- Christie Professional Services: +1-800-550-3061 or NOC@christiedigital.com